

## Section 3. Health Quality and Equity Strategic Plan

### A. Executive Summary

*(Suggested Page Count: 1-3 pages)*

Provide an Executive Summary of key sections of this Strategic Plan. Include the following information in the Executive Summary:

- i. Hospital name: Morton Hospital
- ii. How the Hospital defines health equity.

Morton Hospital defines equity as –fair treatment, equality of opportunity, and fairness in access to information and resources for all. Health equity exists when everyone has the opportunity to be as healthy as possible regardless of race, gender, geography, or socioeconomic status.



- iii. What the Hospital hopes to achieve in the next four years related to health equity.

Over the next four years Morton Hospital in partnership with the Steward ACO is committed to improving performance in the following domains:

- Demographic data completion
- HRSN screening and referrals
- Stratified Reporting of Quality Data
- Equity Improvement Interventions
- Language Access
- Disability Access and Accommodation
- Achievement of External Standards for Health Equity
- Member Experience: Cultural Competency



**Commonwealth of Massachusetts  
Executive Office of Health and Human Services**

We plan to engage our Leadership, Clinical Staff, Administrative Staff and Information Technology teams to enhance processes that capture patient data related to race, ethnicity, language, disability sexual orientation, gender identity, and health related social needs. This data once collected will assist in identifying any disparities that exist and direct our improvement efforts to decrease disparities in health outcomes, improve physical and behavioral health of our patients.

The hospital through its community needs assessment identifies and partners with programs to assist patients with housing, food, transportation, financial insecurities by developing programs and referring patients to existing and/or planning programs to address barriers to healthcare. Additional focus groups composed of staff, patients, and caregivers have been created assure the voices of our community are being heard, and that our efforts are focused where needed.

Morton Hospital also has a Patient Family Advisory Council is included in hospital improvement activities related to health equity.